

Daniel Carvalho

Home: 55 (19) 3604-8925 ❖ Mobile: 55 (19) 9318-8825
www.danieldecarvalho.com / daniel@danieldecarvalho.com

PROJECT MANAGER / DATABASE ADMINISTRATOR / DATABASE ANALYST

~ BUSINESS PROCESS IMPROVEMENT ~ APPLICATION ARCHITECTURE DESIGN ~ PROJECT LEADERSHIP ~

Highly accomplished Senior Business Analyst / Project Manager with a verifiable track record of managing complex IT projects and exceeding expectations. Practiced in clarifying business requirements, performing gap analysis between goals and existing procedures/skill sets, and designing process and system improvements to increase productivity and reduce costs. Extensive experience in the implementation of Financial Accounting, CRM, Employee Relationship Management, and Partner Management systems. Strong interpersonal skills, highly adept at diplomatically facilitating discussions and negotiations with stakeholders. Recognized project management skills, consistently deliver complex, large-scale projects on time and within budget. Additional areas of expertise include:

- Process Analysis & Redesign
- Management of Cross-Functional Teams
- Project & Delivery Methodologies
- Project Management & Tracking
- System Solution Architectures
- Change Control Management
- Budgeting & Planning
- Cost & Resource Estimates
- Project Risk & Scope

Qualifications Fluent in Portuguese ... Willing to assume responsibility ... Self-motivated ... A high degree of professional integrity.

Experience Apr 2009 – Now Atos Origin São Paulo, Brazil
Team Leader

- As a new challenger as team leader and responsible for the ITSM application compliant with ITIL-based framework. Because Atos Origin is the partner of COI (International Olympic Committee) to implement the IT structure for the games, I am in charge to support all IT teams and the third parties' involved in this project. My actual project is been www.singapore2010.sg, and is been a honor work with so many great talents.
- As well as the worldwide customers of Atos Origin that has us as an IT provider. All outsourced process is managed by our application and I can tell you. In 20 years in this field I can ensure that the deployment of process management in all developers' mind is the best way to become an IT master.

Sep 2008 – Now Atos Origin São Paulo, Brazil
Application DBA

- Working as a specialist with Clarify CRM, and after an evaluation of the database structure I made a capacity plan to get ready for a new government regulations.
- Still working in the stabilization project I built a couple tools to make possibly clean the data and as a result improve the performance and the whole system as well.

Jun 2008 – Sep 2008 IBM Brazil – Global Business Services São Paulo, Brazil
IT Specialist

- Working in a Production Support team for a American telecom company I have developing many skills with weblogic, Corba, SOA, C, UNIX, XML and Oracle database, capturing and transforming the data for the other teams and layers.
- With database I am part of the study cell of BI using COGNOS 8 to deploy a couple use cases and develop a new team capable to support application with this software.

Jul 2004 – Feb 2007 Arpméd Medicamentos Ltda São Paulo, Brazil
Project Manager

- Engineering of all the structure, implementing all the concepts and tools, preparing the environment web for the implantation of a new management software.
- Use of tools following the GNU/GPL, such as PHP, PostGreSQL, Linux, JSP, as form of personal development and technician, has seen that this is a great niche to be explored considering all the advantages of this segment.
- Training and development with tool RAD, generating of code PHP and JSP in order to customize the stated period for delivery of the new ERP.
- Implementation of Voip and to improve x to optimize of the communication between the branch offices.

Education UNIMEP – Universidade Metodista de Piracicaba

- Bachelor's Degree in Computer Science (1998-2004) - São Paulo, Brazil
- Post-Graduate Degree in Software Engineering (2005-2006) - São Paulo, Brazil

Skills Platforms: Unix, Novell, Windows (Servers and Desktop), Linux (Servers and Desktop).
Programming: Cobol, Pascal, Clipper, Visual Basic, Delphi, Dataflex, Java, UML with PMI.
Database: Interbase, Oracle, MSAccess, MSSQL Server, PostGreSql, MySql.
Different tools: CorelDraw, Suites Office (MS, OpenOffice and StarOffice), Flash MX and others.

Last Updates Certified IELTS Professional – Pennsylvania University, Pennsylvania 01/2008
Oracle Official Training – Oracle 10g Workshop 1, 2 and PL/SQL - Oracle University, Manhattan, New York, 10/2007